



Republic of the Philippines
Department of Education


MIMAROPA REGION
SCHOOLS DIVISION OF OCCIDENTAL MINDORO

Office of the Schools Division Superintendent

DIVISION MEMORANDUM

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To : OIC-Office of the Asst. Schools Division Superintendent
Chief Education Supervisors, CID and SGOD
Public Schools District Supervisors
Public Elementary and Secondary School Heads
All Others Concerned

From:  **LYNN G. MENDOZA**
Assistant Schools Division Superintendent
Officer-in-Charge
Office of the Schools Division Superintendent



Subject: CALL FOR INCIDENT REPORT ON PHISHING SCAMS AND ONLINE BANKING FRAUDS IN LANDBANK ACCOUNTS

Date: January 27, 2022

Attached are the Official Statement of the Department of Education on the article that concerns teachers having issues with Landbank's Online Banking feature, dated January 24, 2022, and Press Release of the Landbank of the Philippines regarding the same.

All DepEd teaching and non-teaching personnel are encouraged to report to the Schools Division Office thru our Budget and Finance Section (Accounting Unit), any incident report that is related to hacking via phishing which may have compromised one's personal information, and or unauthorized withdrawal, or other forms of online banking fraud on or before January 31, 2022 thru our District or School Bookkeepers. In the same manner, all are reminded to refrain from opening suspicious emails, links and attachments, and sharing personal account and information.

For widest dissemination.

ASDSOffice/rsm/01.27.22



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PRESS STATEMENT

Please refer to:

Corporate Affairs Group

Land Bank of the Philippines

8-405-7183; 8-405-7634; 0915-601-2505

LANDBANK systems are safe and secure

The Land Bank of the Philippines (LANDBANK) clarifies that its systems were not hacked and remain secure, following reports that alleged unauthorized transactions were experienced by two teachers who maintain payroll accounts with LANDBANK.

According to the initial investigation by LANDBANK, the devices of the teachers were hacked via phishing which compromised their personal information.

The Bank has already reached out to the affected customers and is working on the resolution of these isolated cases at the soonest possible time.

LANDBANK assures customers that their accounts and personal information remain safe, as the Bank maintains the highest level of security in all its systems.

The Bank also advises the public to remain vigilant against phishing scams and all other forms of online banking fraud. LANDBANK reminds its customers to refrain from opening suspicious emails, links and attachments, and sharing your account and personal information. Official LANDBANK representatives will never ask for the critical financial information of customers.

To report fraudulent activities, LANDBANK customers may contact their respective handling Branch or the LANDBANK's Customer Care Hotline through (02) 8-405-7000 or 1-800-10-405-7000, or via email at customer care@mail.landbank.com.



DEPARTMENT OF EDUCATION | OFFICE OF THE SECRETARY

OFFICIAL STATEMENT

January 24, 2022 - The Department of Education (DepEd) was informed through an online article that a number of teachers are having issues with Landbank's Online Banking feature.

While the DepEd Central Office has not received any formal incident reports yet, it is currently validating these claims with its field offices.

Landbank has already reached out to DepEd and assured that cases on unauthorized withdrawals are properly handled and given utmost attention.

DepEd enjoins all of its personnel to immediately inform their respective Divisions, and report any issues to their nearest Landbank branch.

Link to the Online Article: <https://newsinfo.inquirer.net/1544159/some-teachers-lose-p26k-to-p121k-each-due-to-alleged-bank-hacking>

OFFICIAL STATEMENT